

Preparations for Removing Stains:

1. First brush any substantial, encrusted marks by hand, using a brush or spatula, then vacuum clean.
2. Pre-clean with a neutral universal agent (incl. possibly dry foam as well).
3. After each cleaning remove any residual surfactant, using spray extraction.

Treatment of Residual Staining:

All-purpose adhesive C	Chocolate B+C+E	Floor polish C	Ketchup D+E	Oil C+D	Sparkling wine E
Animal excreta B	Cola A+D	Flower stains D	Lemonade* A+D	Oil paint C	Synthetic resin paint C
Baby food B+E	Cocoa B+D	Fruit juice E	Lipstick C+D	Paraffin C	Street dirt* C+A
Ballpoint pen D	Coffee E	Fruit stain E	Make-up C+D	Perfume E	Syrup A+D+E
Beer E	Coloured pencil D	Furniture polish D	Margarine C+B	Printer's ink D	Tea E
Blood B	Condensed milk B	Glue (cellulose) C	Mayonnaise B	Printer ribbon D	Tobacco E
Blue carbon paper D	Contact adhesive C	Grass stain E	Mediterranean wines E	Red lead F	Tomato juice D+E
Brandy E	Cream B	Gravy B+C+D	Milk B	Red wine E	Urine B
Burn holes G	Dust* C+A	Hair dye D+E	Motorcar oil, used C+D	Rust F	Vegetable fat C+B
Butter C+B	Edible oil C+B	Honey* A	Mould stain E	Salad dressing B+E	Vomit B
Candle wax C	Egg white B	Ice Cream B+E	Mud* D	Shoe cream C+D	Water colour D
Carbon paper D	Egg yolk B	Indian ink D	Mustard D+E	Skin cream C	Wine E
Chalk D	Face powder C	Ink D	Nail varnish C	Soil* D	
Chewing gum C	Fat C	Jam E	Nicotine E	Soot C	

*Treat any residue as indicated.

Stain removal agents should only be worked in with a clean, damp and absorbent cloth.

- A** Treat with a normal commercial oxidative bleaching agent.
- B** Fresh stains: treat with an alkaline cleaning agent. Rinse off immediately – see below.
Dried-in marks: treat with an enzyme agent. Note reaction time, wipe off gently.
- C** Treat with an agent containing solvent, using manual methods as well (scrape off, beat lightly, vacuum clean when completely dry).
- D** Treat with a dye-fixing agent. Possibly treat afterwards with an oxygen bleaching agent.
- E** Fresh stains: treat with weak solution of organic acid (slightly acidic cleaning agent). Rinse off immediately – see below.
Dried in marks: treat with a normal oxidative bleaching agent.
- F** Treat with a commercial rust remover or acidic stain remover. Rinse off immediately – see below.
- G** Cut out burnt or melt stains. Take a piece of fabric of the same size – if none is available take it from a part of the material that is less visible – and stick it on from the left with double sided tape.

After-treatment:

After each cleaning we recommend the use of spray extraction to remove any edge markings/residual cleaning agent.

General:

These are only general recommendations that cannot unreservedly guarantee 100% removal of stains.

We recommend in all cases that you consult a professional cleaner.